GGZ DISCREET - COOKIE SETTINGS

GGZ Discreet, based in Laren (Koloniepad 20, 1251 AJ) and registered with the Chamber of Commerce under number 55143075, places great importance on protecting personal data and the privacy of its visitors and clients. This privacy and cookie statement explains what data we collect, how we use it and how we use cookies on our website, https://www.ggzdiscreet.nl.

1. DATA CONTROLLER

GGZ Discreet is the controller responsible for processing personal data as described in this statement. For questions or requests concerning privacy and data protection, please contact info@ggzdiscreet.nl.

2. WHAT PERSONAL DATA DO WE PROCESS?

We process the following personal data:

- Names and contact details: first name and surname, email address, telephone number, address, date of birth, gender, citizen service number (BSN) and employer;
- Account details: login details if you create an account on our website;
- Payment details: when you make a purchase, we process your payment details through an external payment provider;
- Technical data: IP address, browser information, device information and website usage;
- Correspondence: if you contact us, we retain your messages.

3. PURPOSES AND LEGAL BASES FOR PROCESSING

We process personal data on the following legal bases:

- Performance of a contract: for example, when products or services are purchased;
- Legal obligation: including tax and administrative requirements;
- Legitimate interests: including improving our website and services;
- Consent: for cookies and newsletters, where applicable.

The data is processed for the following purposes:

- Processing orders and payments;
- Customer service and support;
- Marketing and personalising content;
- Improving our website and services;
- Complying with legal obligations.

4. HOW LONG DO WE RETAIN PERSONAL DATA?

We retain personal data no longer than necessary for the purposes for which it was collected, unless legal obligations require a longer retention period.

- Invoice and payment details: 7 years (statutory tax retention requirement)
- Account details: until the account is cancelled
- Correspondence: no more than 2 years
- Technical data: no more than 12 months

5. SHARING PERSONAL DATA WITH THIRD PARTIES

We share personal data with third parties only where necessary to provide our services or where required by law. We work with:

- Payment service providers, such as Mollie, Stripe and PayPal;
- Hosting and cloud providers;
- Analytics and marketing services, such as Google Analytics;
- Public authorities where required by laws and regulations.

We enter into data processing agreements with third parties that process personal data on our behalf to ensure an appropriate level of protection and confidentiality.

6. SECURITY OF PERSONAL DATA

We take appropriate technical and organisational measures to protect personal data against unauthorised access, loss or misuse. Our measures include:

- Encrypting data where necessary;
- Restricting access to personal data to authorised employees;
- Regular backups and security updates.

7. YOUR RIGHTS REGARDING YOUR PERSONAL DATA

You have the following rights:

- Right of access: you may ask what personal data we process about you;
- Right to rectification: you may have incorrect or incomplete data corrected;
- Right to erasure: you may request the deletion of your personal data;
- Right to restriction of processing: you may have the processing of your data temporarily restricted;
- Right to data portability: you may receive your data in a structured format;
- Right to object: you may object to data processing based on legitimate interests.

You may submit a request to info@ggzdiscreet.nl. We will respond within 30 days.

8. USE OF COOKIES

Our website uses cookies and similar technologies. Cookies are small text files stored on your device. We use the following cookies:

- Functional cookies: necessary for the website to function;
- Analytics cookies: to measure and improve website usage, for example Google Analytics;
- Marketing cookies: to personalise advertising and content.

When you first visit our website, we ask for consent to place non-essential cookies. You can manage your preferences at www.ggzdiscreet.nl/cookie-instellingen.

9. CHANGES TO THIS PRIVACY AND COOKIE STATEMENT

We reserve the right to amend this statement. Changes will be published on www.ggzdiscreet.nl. We recommend consulting this statement regularly.

10. CONTACT DETAILS

For questions about this cookie statement, please contact us:

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info@ggzdiscreet.nl
https://www.ggzdiscreet.nl
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